

APPENDIX 2

THE SUPPLIER'S SOLUTION SPECIFICATION

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INTRODUCTION

The Supplier shall:

- Give their answer to chapter 2.1 in this document.
- Give their answer to chapters 2.3, 2.4 and 2.5 in this document. These answers are for information purposes only.
- Fill out 'Appendix 1 - Attachment 1 - Technical requirements' and 'Appendix 1 - Attachment 2 - Functional requirements'
- Fill out 'Appendix 1 - Attachment 4 - Option Rail Replacement Bus Planning', if applicable.

The Supplier's response to this Appendix, including all referenced attachments, is part of 'Appendix 2 - The Suppliers solution specification'.

2.1 OVERALL SOLUTION ALIGNMENT

2.1.1 Holistic description

S.01: *The Supplier should provide a holistic description of the proposed solution. The purpose of this response is to provide Vy with an overall understanding of the proposed solution, its architecture, key components and interfaces and how the solution supports the core functionality as described in Appendix 1*

Type of Requirement: Should	The description should address: • An overview of the proposed solution and its key components/modules. • A high-level system architecture diagram showing the main solution components, integrations, data flows and external interfaces.
Supplier Response:	Description (approx. 5 A4 pages)

2.1.2 Achievement of the business objectives

S.02: *The Supplier should demonstrate how the proposed solution supports the achievement of the business objectives described in 'Appendix 1 - The Customer's description of needs and specification of requirements.'*

Type of Requirement: Should	The description should include: • Relevant solution capabilities that support the business objectives. • The expected business contribution and value. • The expected timeframe for achieving measurable results and business benefits, including the Supplier's approach to enable and accelerating value realisation. • Where relevant, customer references and success stories demonstrate realization of comparable benefits.
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	Assumptions, dependencies, prerequisites or conditions that are critical to achieving the expected outcomes and business benefits.
Supplier Response:	Description (approx. 3 A4 pages)

2.1.3 Roadmap for the OneTrack Solution

S.03: *The Supplier should provide a high-level product and technology roadmap covering the next three to five years.*

Type of Requirement: Should	The roadmap should describe: - Planned strategic investments and areas of development and how this supports Vy's business needs. - Expected evolution of core functionality. - Plans for integration of capabilities, interoperability and platform modernisation. - The Supplier's strategy for the use of Artificial Intelligence and Machine Learning capabilities. - The rationale behind the prioritisation of roadmap initiatives.
Supplier Response:	Description (approx. 3 A4 pages)

2.1.4 Expected Customisations

S.04: *The Supplier shall identify and list all requirements in Vy's specification of requirements where the proposed solution requires any form of Customisation.*

Type of Requirement: Should	- The Customisation should be listed by requirement in the table below. - A short description of the overall expected implications and/or risks of the proposed Customisations should be given below.
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Relevant for Requirement ID	Type 1 Customisation (will become part of the Suppliers standard solution)	Type 2 Customisation (will <u>not</u> become part of the Suppliers standard solution)	Estimated complexity (Minor, Major, Significant)	Planned Delivery Date
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Description of the overall expected implications and/or risks (approx. 3 A4 pages)

2.2 LOCATION OF THE CLOUD INFRASTRUCTURE

The Supplier shall specify the Cloud infrastructure location(s) available to the Customer. Where multiple options are offered, each location shall comply with the requirements set out in *Appendix 1 - Attachment 1*.

Description (approx. 1 A4 pages)

2.3 ASSUMPTIONS AND PREREQUISITES

The Supplier shall describe its Services and relevant assumptions and/or prerequisites for its delivery here (cf. the General Terms clause 1.1.1).

The Supplier's assumptions and/or prerequisites related to the Customer's infrastructure and system portfolio on which the Supplier has based its offer must be stated here (cf. the General Terms clause 2.1.3, Appendix 3 and Appendix 3 - Attachment 1)

If the Supplier has requirements concerning the expertise of the Customer's personnel that have roles related to the follow-up of the Services, the requirements shall be stated here.

Description

2.4 DESCRIPTION OF CLOUD SERVICES

Where the Supplier acts as the Cloud Service Provider, the Supplier shall identify all Cloud Services for which it acts as the Cloud Service Provider, as defined in Clause 1.1.3 of the General Terms.

Where the Supplier does not act as the Cloud Service Provider, the Supplier shall give a description of how the Supplier is to follow up the Cloud Service on behalf of the Customer, including how the data processing agreement will be fulfilled.

The description shall be based on the Customer's needs and requirements as stated in Appendix 1, Appendix 5 and Appendix 6, and other places where needs and requirements are described.

If the Standard Terms for Cloud Services that the Supplier has recommended or offered contain terms related to the Customer's use of the Cloud Service that the Customer should pay special attention to, the Supplier shall give clear notice thereof here. This can apply to e.g. prerequisites for use, unusual licensing models, thresholds that trigger claims for additional fees, etc.

If the Standard Terms for Cloud Services that the Supplier has recommended or offered contain terms that restrict the Customer's control over or rights to data that are processed in the Cloud Service on behalf of the Customer compared to the General Terms clause 8.3.2, the Supplier shall provide clear notice thereof here.

Description (approx. 4 A4 pages)

2.5 REGULATORY AND SECTOR FRAMEWORK, HEREUNDER TRAFFIC SAFETY

S.05: Regulatory and Sector framework, hereunder Traffic Safety

Type of Requirement: Must	The Supplier must: • Ensure that the OneTrack Solution, all delivery activities, and associated processes remain fully compliant at all times with all applicable statutory, regulatory, and railway sector-specific requirements in Norway and Sweden. • Give necessary support to the traffic safety assessment process, if the Customer engages an independent assessment body to oversee the activities. • Ensure that unauthorised persons are prevented from gaining physical access to areas or buildings. • Ensure that the facilities are suitable for the Cloud Services, hereunder servers, data centers and other facilities used for the Cloud Services are protected against damage, sabotage, theft and other malicious acts.
Supplier Response:	Yes/No and a description (approx. 2 A4 pages)